

FACT SHEET: How to change a Victorian Driver Licence Number

VicRoads will change a driver licence number if they consider the current licence has been used in the attempt to commit fraud resulting in identity theft. VicRoads will not change your driver licence number if it has been exposed in a data breach but no fraud has occurred.

IDCARE has observed that replacing a Victorian driver licence number is extremely difficult and rarely occurs.

Steps to take to change a Victorian driver licence number

- VicRoads requires either one Category 1 document *or* a [statutory declaration](#) and two Category 2 documents in order to consider your application. Please note that Category 1 documents can be difficult to obtain.
- Category 1 documents:
 - [Commonwealth Victims' Certificate](#)
 - Court Extract
 - Police request **directly** to VicRoads
- Category 2 documents (The first three in the list below will be the easiest to obtain):
 - Written confirmation of fraudulent activity on company letterhead of service provider
 - Police Incident Report VP FORM LI
 - Affidavit indicating fraudulent use of your driver licence
 - Police typed statement VP FORM 287A
 - Overseas Police Report (translated into English if required)
 - Embassy or Consulate letter confirming fraud (English translation if required)
 - Infringement Report confirmation of withdrawal of offence
- Post certified copies of your documents to:
 - Vic Roads Licence Correspondence
 - Locked Bag 7000
 - Kew VIC 3101
- VicRoads will send a letter informing you of the outcome of your request.
- If successful, you will need to attend your nearest VicRoads Service Centre within 28 days with:
 - Your approval letter
 - Full evidence of Identity (IDCARE suggests bringing a minimum of a current passport, Medicare card, and council rates notice. If unsure, contact VicRoads directly for more information)
 - Proof of address
 - Your current driver licence (if not lost or stolen).
- A new driver licence photo will be taken at the VicRoads Service Centre.

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Important contact information

VicRoads

- Call 13 11 71
- Find your nearest [VicRoads Customer Service Centre](#)
- [Online](#) information regarding fraudulent use of Victorian driver licences
- Address correspondence to:
 - Vic Roads Licence Correspondence
 - Locked Bag 7000
 - Kew VIC 3101

Victoria Police

- For non emergencies call 131 444
- Find you nearest [Victoria Police Station](#)

Report Cyber

- If your licence was exposed or misused online, go to [ReportCyber](#) to obtain a receipt number.

Victorian Statutory Declarations

- Find a template [here](#)
- Find a [Justice of the Peace](#)
- Find a list of [authorised statutory declaration witnesses](#)

Commonwealth Victims' Certificate

- For more information about Commonwealth Victims' Certificates visit the [Attorney-General's Department](#) website
- Apply for a [Commonwealth Victims' Certificate](#)

For additional support or information, contact IDCARE by submitting a [Get Help Form](#) or call 1800 595 160 (Aus) or 0800 121 068 (NZ).

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