

FACT SHEET: How to Replace a Tasmanian Driver Licence Number

Service Tasmania considers changes to Tasmanian Driver Licences on a case-by-case basis. You must attend a Services Tasmania Contact Centre to initiate the process.

If you do not wish to apply for a new driver licence number, or your application is unsuccessful, you may wish to instead replace your licence. A replacement licence will have the same driver licence number, but a new card number. Where organisations accept only licences where both the driver licence number and card number match the issuer's records, replacing your driver licence will reduce the risk of misuse.

Please note that changes to your driver licence details may take time to be updated across all systems.

Steps to take to apply to change a Tasmanian Driver Licence number

- ☐ Attend your nearest Service Tasmania Contact Centre to notify them of the compromise or misuse of your driver licence.
- ☐ Request a file notation of the compromise or misuse be made against your existing driver licence number. Please note that this **will not** prevent future misuse of your driver licence number, but is aimed to reduce the friction caused by responding to **traffic-related misuses** involving your driver licence details.
- ☐ Present as much evidence of the misuse or compromise as possible to Service Tasmania. This may include:
 - Police report number
 - [Report Cyber](#) number (if the compromise or misuse occurred online)
 - Written confirmation of fraudulent activity on company letterhead of service provider
 - A [statutory declaration](#) outlining the compromise and misuse events
- ☐ Present full [evidence of your identity](#), including a document showing your signature.
- ☐ The Department of State Growth, which oversees licencing in Tasmania, will consider the request and notify you of the result.
- ☐ If your application is approved, you will be provided with a driver licence replacement form to complete.
- ☐ If your application is successful, you will need to pay the [duplicate fee](#).

Important contact information

Find your nearest [Service Tasmania Contact Centre](#)

Find your nearest [Tasmania Police station](#)

Find your nearest [Justice of the Peace](#) or [Commissioner for Declarations](#)

For additional support or information, contact IDCARE by submitting a [Get Help Form](#) or call 1800 595 160 (Aus) or 0800 121 068 (NZ).

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