

FACT SHEET: How to change a South Australian Driver Licence Number

Service SA will consider changing a South Australian driver licence number if the licence has been lost or stolen or involved in a data breach, or if the details of the licence have been misused.

If you do not wish to apply for a new driver licence number, or your application is unsuccessful, you may wish to instead replace your licence. A replacement licence will have the same driver licence number, but a new card number. Where organisations accept only licences where both the driver licence number and card number match the issuer's records, replacing your driver licence will reduce the risk of misuse.

Please note that changes to your driver licence details may take time to be updated across all systems.

Steps to take to apply to change a South Australian driver licence number

- ☐ Complete the [MR666 change of licence/client number form](#), with supporting evidence for your claim. Evidence may include supporting statements from South Australia Police or another law enforcement jurisdiction, or correspondence from organisations confirming that misuse has occurred. A police report number or Report Cyber number alone will not be accepted as sufficient evidence. See the back of the MR 666 form for more details.
- ☐ Present the completed form to your nearest [Service SA Customer Service Centre](#).
- ☐ Confirm with Service SA that both your licence number and card number are being changed, and pay the fee. Your new licence details will be updated immediately on your mySAGOV account and your mySAGOV app. The new licence will be posted to your address.
- ☐ If you are unable to provide your SA driver licence as a form of identity because it has been lost or stolen, you will need to [provide primary and secondary identification](#) as outlined by Service SA.
- ☐ If you have a digital licence, this will be automatically updated when your new licence is issued.
- ☐ There is currently no way to apply for a new licence number online in South Australia. If you attempt to renew or replace your licence without following the above steps, your new licence will be issued with the same number.

Important contact information

Service SA

- Call 13 10 84
- Find your nearest [Service SA Centre](#)

Report Cyber

- If your licence was misused online, go to [ReportCyber](#) to obtain a receipt number

South Australia Police

- For non emergencies call 131 444
- Find your nearest [South Australia Police Station](#)

South Australian Statutory Declarations

- Find a template [here](#)
- Find a [Justice of the Peace](#)

For additional support or information, contact IDCARE by submitting a [Get Help Form](#) or call 1800 595 160 (Aus) or 0800 121 068 (NZ).

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