

Introduction

In Australia, we have state and territory police, the Australian Federal Police, and the Australian Cyber Security Centre which operates ReportCyber.

It can be hard to know where and how to report a cyber or identity crime.

This fact sheet provides some basic information on the roles of each of the above, and links to where you can find out more.

In all cases, if you believe there is an immediate threat to life or risk of harm, call 000.

State or Territory Police

State and territory police take reports for crimes where your identity documents have been **physically** stolen.

Where the crime has been committed **online**, you will need to report the event to [ReportCyber](#).

ReportCyber

ReportCyber is an online cybercrime reporting system operated by the Australian Cyber Security Centre (ACSC).

Common cybercrimes you can report include cyber abuse, online image abuse, online shopping fraud, online scams (including relationship, investment, employment and remote access scams), email compromise, ransomware and malware.

Individuals, businesses and government agencies or departments can all use ReportCyber to submit reports.

ReportCyber will provide you with a reference number when you submit your report which can be of use if you believe your identity has been compromised or misused.

Information you submit to ReportCyber will be assessed to decide whether it should be referred to law enforcement agencies for possible investigation. Not all reports are investigated.

To submit a report [click here](#).

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Australian Federal Police

The Australian Federal Police (AFP) may be involved in the investigation of identity or cyber related crimes.

If you believe you have been a victim of an identity crime, the AFP website advises you report this to your local state or territory police.

Report online child sexual exploitation directly to the AFP [here](#), or call 000 if the child is in immediate danger.

Report all other cybercrimes to [ReportCyber](#).

- For more information about the role of the AFP and identity crime, [click here](#).
- For more information about the role of the AFP and cybercrime, [click here](#).

For additional support or information, contact IDCARE:

Submit [Get Help Form](#) | 1800 595 160 (Aus) | 0800 121 068 (NZ)

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