

## FACT SHEET: How to renew or replace a New Zealand Driver Licence

Driver licence numbers cannot be changed in New Zealand. When you renew or replace your driver licence, you will be issued with a new 3 digit version number, and your old licence will be automatically cancelled. In New Zealand, both the licence number and version number are required to approve most credit and non-credit applications. Driver licences can be replaced if they have been lost, stolen, misused or potentially compromised.

### Steps to take to renew a New Zealand driver licence

- If your driver licence is close to its expiry date, request a [renewal](#). The licence will have a new expiry date, version number and photo. To renew your licence:
  - You must do this in person at a [driver licencing agency](#).
  - Complete a [DL1 Application](#).
  - Provide [evidence of your identity](#), such as your New Zealand driver licence OR an overseas driver licence OR your current New Zealand passport OR your New Zealand birth certificate and a student ID card with photo.
  - Prove your eyesight is acceptable through a test at the agency or by providing an eyesight certificate no more than 60 days old.
  - Provide a medical certificate if required.
  - Pay the renewal fee. Full class licences are renewed for 10 years at a cost of \$43.90. A full list of renewal fees for different licence classes can be found [here](#).

### Steps to take to replace a New Zealand driver licence

- You may choose to [replace](#) your driver licence if it is not close to renewal. This can be done [online](#) through your verified RealMe identity, or in person at a [driver licencing agency](#). To complete in person, you will need to:
  - Complete a [DL2 Application](#).
  - Provide [evidence of your identity](#), such as your New Zealand driver licence OR an overseas driver licence OR your current New Zealand passport OR your New Zealand birth certificate and a student ID card with photo.
  - Pay the replacement fee.
- You will be provided with a temporary licence which is valid for 21 days. Your new licence will be mailed to you within two to three weeks. Make sure that your letterbox is secure, and that the mailing address you have provided is correct.
- Surrender your current driver licence if possible at the time of making your application.

### Important contact information

New Zealand Transport Agency

0800 822 422

For additional support or information, contact IDCARE by submitting a [Get Help Form](#) or call 1800 595 160 (Aus) or 0800 121 068 (NZ).

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