

FACT SHEET: How to Replace a Northern Territory Driver Licence

Unlike most Australian states, Northern Territory driver licence numbers cannot be changed. When a licence is replaced, only the card number will change. Where organisations accept only licences where both the driver licence number and card number match the issuer's records, replacing your driver licence will reduce the risk of misuse.

Please note that changes to your driver licence details may take time to be updated across all systems.

Steps to take to apply to replace a Northern Territory driver licence

- ☐ When applying to replace your Northern Territory driver licence, you must provide your full name, date of birth, residential address and contact number. If your name or residential address has changed from that on your current licence, you will need to update [your contact details](#) with the Motor Vehicle Registry (MVR).
- ☐ You may need to provide [evidence of your identity](#) as part of your request. IDCARE recommends calling the MVR prior to attending a centre or submitting your application to confirm if this will be required and what forms of identity you will need.
- ☐ Pay the [replacement fee](#). If submitting your request by mail or email, the MVR will notify you upon receipt of your request for payment and identity confirmation.
- ☐ Contact the Motor Vehicle Registry via phone, email, mail, at an MVR office or at an Australia Post office to submit your request.
- ☐ You will be given a receipt to use as a temporary licence until your new licence arrives in the mail. The receipt will be given to you in person if you attend an Australia Post or MVR office, or by mail or email if you apply over the phone, email or mail.
- ☐ Your new licence will be mailed to the address you have provided the MVR, so make sure it is the correct address, and that your letterbox is secure.

Important contact information

Motor Vehicle Registry (MVR)

Phone: 1300 654 628 (8am-4pm)

Email: mvr@nt.gov.au

Mail: Motor Vehicle Registry

GPO Box 530

Darwin NT 0801

Find your [nearest MVR office](#)

Find your [nearest Australia Post](#) office where you can apply to replace your driver licence

For additional support or information, contact IDCARE by submitting a [Get Help Form](#) or call 1800 595 160 (Aus) or 0800 121 068 (NZ).

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